

# Are you missing out on FREE high-speed home internet?

1. Do you qualify for the federal government's Affordable Connectivity Program (ACP)? <a href="https://www.affordableconnectivity.gov/do-i-qualify">https://www.affordableconnectivity.gov/do-i-qualify</a>

| Household | Income    | least 1 of these programs  | :   |
|-----------|-----------|--|---|
| Size      | Threshold |  |   |
| 1         | \$27,180  | <ul> <li>Supplemental Nutrition</li> <li>Assistance Program</li> <li>(SNAP)</li> </ul>   | ★ Free or Reduced-Price<br>School Lunch or Breakfast<br>Program                 |
| 2         | \$36,620  |  |   |
| 3         | \$46,060  | ★ Special Supplemental<br>Nutrition Program for<br>Women, Infants, and<br>Children (WIC) | <ul> <li>★ Federal Public Housing<br/>Assistance</li> <li>★ Lifeline</li> </ul> |
| 4         | \$55,500  |  |   |
| 5         | \$64,940  |  |   |
| 6         | \$74,380  | ★ Supplemental Security<br>Income (SSI)  | ★ Veterans Pension or<br>Survivor Benefit                                       |
| 7         | \$83,820  | ★ Medicaid   | ★ Federal Pell Grant (receiv<br>in current award year)                          |
| 8         | \$93,260  |  |   |

2. Are Comcast (Xfinity) or Verizon (Fios) available where you live in Loudoun County?



https://www.xfinity.com/local/ Or call (855) 846-8376



https://www.verizon.com/home/ Or call (800) VERIZON

## If your answer to both questions is 'YES', apply now!



Online (desktop computer, laptop or mobile device)

https://www.affordableconnectivity.gov/how-to-apply



Mail (English and Spanish)

Or call (877) 384-2575



To show eligibility, you will need to provide income verification such as a copy of your tax return or 3 consecutive pay stubs <u>or</u> a card, letter or other official document as proof of participation in a qualifying program.

\*LBA is a 501(c)(3) non-profit whose mission is to ensure that everyone has access to reliable and affordable broadband Internet.

If your income is below:

**OR** you or someone in your household participate in at least 1 of these programs:

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### Frequently Asked Questions (FAQs)

#### Is this a scam?

No! The Affordability Connectivity Program (<u>ACP</u>) is a federal government plan created by the Federal Communications Commission (FCC) that provides up to \$30 per month to help eligible households pay for high-speed internet service.

#### How much can the ACP help me?

For eligible households, the ACP will pay up to \$30 per month to help you pay for high-speed Internet (broadband) service in your home.

#### Can I choose which Internet provider to use?

Yes! All the major internet service providers (ISPs) participate. <u>Many ISPs</u> offer high-speed internet plans that cost no more than \$30 per month. As a result, home Internet service could be free to you. Comcast (Xfinity) and Verizon (Fios) are the primary providers in Loudoun County that currently offer "high speed" service (100 Mbps download speeds) at no cost for successful ACP applicants.

#### What if I don't have a computer?

You can apply on any mobile device by scanning the QR code. If your application is successful, you can receive a one-time discount of up to \$100 to purchase a laptop, desktop computer, or tablet from certain participating providers, with a small copay. For assistance, contact the ACP Support Center: (877) 384-2575



#### What information do I have to share to apply?

The application process requires you to provide the following information:

- 1. Your name, address and phone number
- 2. The last four digits of your Social Security Number if you have one
- 3. A scanned copy or photo of a government-issued proof of identity, like a driver's license or passport
- 4. A scanned copy of documents proving your participation in a qualifying government assistance program

<u>OR</u>

A scanned copy or photo of one of the following: your prior year's federal tax return, a Social Security, Unemployment or Workers Compensation benefit statement, a current income statement from an employer or paycheck stub, a Divorce Decree, child support award, or other official document containing income information. You may be able to avoid income documentation **if you apply online** and provide the last four digits of your Social Security Number.

5. If you apply online, you will also be asked to create a username and a password. This will allow you to return later to complete the application process if you need to do so.

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